



Staffing news within Learning and Information Services

Following our LIS restructure, there have been several staffing changes. Teams have been realigned and several new appointments have been made to strengthen teams:

Hannah Hough has recently been appointed to the new post of Head of Academic Services. This role will be responsible for co-ordinating the strategic development of LIS liaison with the College faculties and central services, building upon existing partnerships and strengthening initiatives such as the Information Fluency Framework launched in 2005. This role will be central to

ensuring a parity of support for students and staff across the whole Institution and will help to develop new services like the Learning Gateway at Carlisle. If you would like to know more, please contact Hannah at HHough@ucsm.ac.uk (ext. 4682).

James Fraser JFraser@ucsm.ac.uk (ext. 4496) is now coordinating research and scholarly activity support and will also be running CDLT courses on information skills for staff. For information skills sessions for students please contact your L.I.S. Faculty liaison representative or James.

Graham Shields, Lancaster (Learning Adviser, Health and Social Care) is changing to part-time hours from June 1st. Initially, he will be working full days on Monday and Tuesday and Wednesday mornings, although this may be subject to change.

Shirley Green (Site Library Manager, Carlisle) has now left St. Martin's.

Sarah Ruston (Site Library Manager, Amble-side) is currently covering this temporary gap which should be filled soon.

Work is currently happening behind the scenes on opening hours for the new service which will come into effect from September 2006. Full details will be published on the library website.

LIS Student Newsletter

The first issue of the Student Newsletter published by Learning and Information Services is available now both in printed format and online from the Library website <http://www.ucsm.ac.uk/library/>

Change to the LIS web site address

From the beginning of next term, the URL will change to

www.ucsm.ac.uk/lis

(from www.ucsm.ac.uk/library). Can you please make sure that you alter any links you make to the LIS site from your web or Blackboard modules?

SMC Knowledgebase

Learning and Information Services have now introduced Stage 1 of the St. Martin's College Knowledgebase.

Knowledgebase is our web based "Frequently Asked Questions" database, accessed either by clicking on **Knowledgebase** from the **Favourites** menu on the taskbar, when logged on to the St. Martin's College homepage, or by browsing to <http://www.knowledge.ucsm.ac.uk/>

Knowledgebase is being developed as a first stop information resource for all of your library, computer and media queries, allowing you to browse or search the various categories of information, whether you are in or out of college, and at any time of the day or night.

Stage 2 of the project will bring online a link to our helpdesk call logging software within the Knowledgebase, where unanswered queries, or requests for assistance, can be logged by you online for the attention of one of the LIS team.

Further articles will continue to be added to the Knowledgebase, so please feel free to ask for information not currently presented as an article by clicking on the suggestion link at the bottom of the Knowledgebase homepage. This will help us to improve the service to better meet your needs.



Reading lists

Will all academic colleagues please ensure that they send copies of reading lists to their named contacts/Learning Advisers in L.I.S. This will enable us to check that all relevant texts are available for students.

Learning Gateway News



The Learning Gateway opened on April 3rd 2006 and is enticing students and staff to come along and try out the facilities. The wireless environment is proving to be very successful and enabling a wide range of activities. Laptop loans are increasing and many students are regularly using the facility as their learning environment of choice. As at May 18th we had made 765 laptop loans with an average of 45 laptops being issued daily. The flexirooms are proving very popular for impromptu workshops and reserved bookings alike.

The Lecture Theatre has been fitted with IT and AV technology and contains over 140 seats and video conferencing capabilities are being developed. We are currently working with the Faculty of Health and Lakes College with a view to establishing a partnership.

A reminder about booking rooms:

Rooms LG101, LG102, LG 201, LG 202 and the lecture theatre are bookable by time-tabling and rooms LG003, LG004, LG103, LG014, LG105, LG203 are bookable via the web at www.ucsm.ac.uk/library/booking or by contacting the Gateway team on 01228 616188.

Laptop trolleys can be booked in advance with the Gateway staff. Each trolley contains 15 laptops and can be loaded up with specialised software as a request via the Helpdesk.

A number of learning and teaching events have been held in the Learning Gateway including the Faculty of Health away day, AHSS away day, events organised by Cumbria County Council and training sessions organised by Cumbria Institute of the Arts. A number of high profile lectures have been staged in the Lecture Theatre and the staff have been facilitating equipment training and tours of the building.

The Learning Gateway team.

In the Gateway there are four Learning Facilitators and three Learning and Information Assistants. The Learning Facilitators are available to assist in the use of the technology within the building and to provide any training as required.

Call the Gateway for a tour and a training session led by one of the team.

CDLT have established themselves in their own office within the Learning Gateway and are continuing their good work with academic staff.

A Learning Gateway Evaluation Group is being set up to gather information about how the environment is assisting student learning.

And finally...please give us your ideas for how the Learning Gateway concept can be extended to other sites and enhance your work.

Please contact: learninggateway@ucsm.ac.uk or go to <http://www.ucsm.ac.uk/library/learninggateway>



The Learning Gateway was officially opened by Sir Martin Harris on 23rd June 2006.

Sir Martin is the author of the Report on Cumbria that recommended the formation of the University of Cumbria and it was very appropriate that he should be the one to perform this ceremony.

Our Summer opening hours are on the web site.

Have a relaxing summer break from all your colleagues in Learning and Information Services!

NHS Passport scheme

St. Martin's is joining the Cumbria and Lancashire NHS Passport scheme on a trial basis for a year. The scheme will allow St. Martin's staff and students and Cumbria and Lancashire NHS staff to join and borrow from each other's libraries. The scheme will start in September and more details will follow in the next faculty newsletter.

Library loan periods over the Summer

To accommodate the varying needs of different groups of students library books over the summer vacation will be issued as follows:

Short Loan items: as normal

7 day Loan items: as normal

4 week Loan items: from 21st June these items will be issued until 4th October

New Databases available

LIS has just subscribed to the following databases:

Religion Resource, full text access to 29 reference works on religion, theology and ethics published by Routledge.

SportDiscus is now available which covers journal articles, monographs and theses on sports, fitness and related disciplines. This is an indexing, abstract and some full text articles are available.

Your ATHENS username is required for off-campus access. You can access these databases from the LIS web site at: <http://www.ucsm.ac.uk/library/databases/index.php>